Frontline: Professional Growth Training Manual



Professional Growth EPS Professional Development System https://login.frontlineeducation.com/sso/everettsd



Updated: 1.21.2022

Frontline PG: https://login.frontlineeducation.com/sso/everettsd

Learning Center: https://pd-help.frontlineeducation.com

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Please note: Recommended browsers are Google Chrome, Mozilla Firefox or Safari. Frontline solutions Recruiting & Hire, Professional Growth, and Absence Management are not compatible with the internet browser Internet Explorer.

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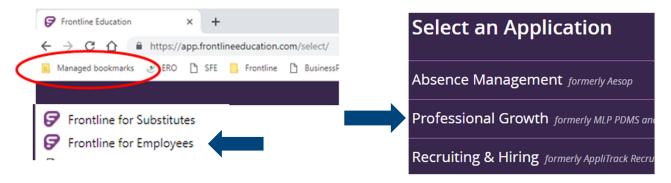
Getting Started

Accessing your Frontline Professional Growth Account

Single Sign On (Active Directory)

Active employees and substitutes working in Everett Public Schools may log into the Frontline Education using single sign-on technology. No Frontline credentials are required if you are logged into the district network or on a district computer.

The link can be found in Google Chrome on EPS Managed Bookmarks > Frontline for Employees

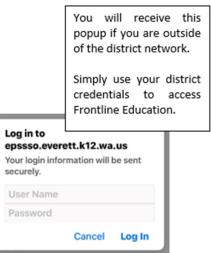


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If you do find yourself on the old login page, click the link to Sign in with Organization SSO, this will be your district email address.





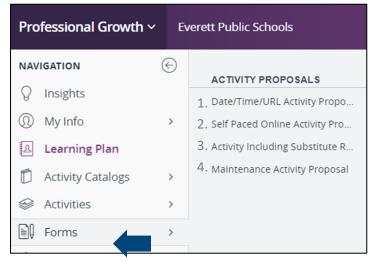


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Submitting an Activity Proposal

Submitting an activity for approval

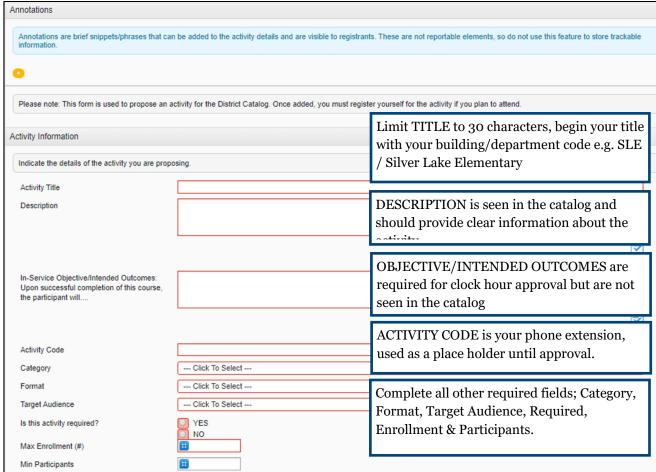
Use the screen shots below to assist you with data required for Activity Proposal. Go to Forms > Date/Time/URL Proposal or Self Paced Online Activity Proposal (Online form sample on pg. 9)



What form do I use and when?

- 1. In-person, Zoom & blended meetings with dates (most common)
- 2. Self-paced online and meetings with no meeting dates (Pg 9)
- 3. Participant can request a sub at time of registration (Pg. 12)
- 4. Maintenance and Operations

Online Course Proposal on page 9 PD requiring a Substitute on page 12



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MeetingDate 1

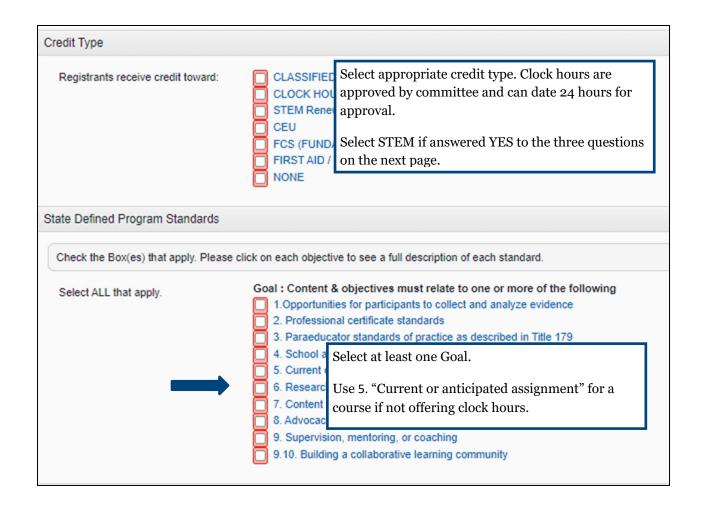
atalog Viewing Options		
Indicate the date range that this activit	by will appear in the catalog. If left blank	k, the activity will show immediately, until the start date of the activity has passed
Start Showing On (mm/dd/yyyy)		CATALOG VIEWING OPTION denotes when
Stop Showing On (mm/dd/yyyy)		a activity can be seen in the course catalog.
Associated Event		
		or example: Superintendents' Day, New Teacher Induction Workshop, In-service Day, etc.) yent for easy access to that event's activities.
Event this activity is part of	Click To Select	EVENTS with multiple activities, please contact your system support to request the event.
Activity Resources		Provide title, description, and dates. Set up
Select an activity specific evaluation in ad	dition to your form specific evaluation.	event before adding activities to it.
Activity Evaluation	Click To Select	
		Activity evaluations are required for courses offering Clock Hours, Classified Hours or
Wait List		Continuing Educational Units.
Indicate the number of wait list application	ns that are allowed for this activity.	
Max # Wait List	#	
Activity Owner/Instructor		Click "Select User" to add the owner. The
Activity Owner	Click the button below to select us	activity owner is responsible for attendance and will verify clock hours and/or pay for this
Instructor	Not Assigned 1 Operator, Professional Developme	ent System Operator
	Admin, MLP AGUILAR, ROBERT	Select the instructor(s) (hold ctrl to select
	AL MANSOURI, SUKAWT ALLEN, KEVIN	multiples) including yourself or type the
	ALLEN, MOLLY ANDERSON, KARI ANDERSON, KATHRYN BACHOUR, ROLA BALLA, LANCE	name(s) if not listed.
Instructor Name	DALLA, LAINCE	
(if not on list)	lo.	
Instructor Qualifications:		
State law requires that for each Clock I degrees and current professional posit		e the following information: Academic and/or professional experience that qualifies
Previous presenters enter ON FILE:	YES NO	Choose YES for any instructor who is a currer employee.
File Attachment:		
If necessary, you may attach your resu	me. You MUST first upload your File to yo	our My File Library before it will be visible in this section to select.
Attach File:		First upload files to your File Library found
Dates/Times/Location		My Info from the navigation pane. Once
	T4 •	uploaded, you will be able to select it here.

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PD & Paid Hours		
Enter the number of hours you are seeking for this activity		The most common type or Professional Development Hours are Clock Hours. Para
Professional Development Hours e-Timesheet Paid Hours	YES	educators and teachers need clock hours for certificate renewal & salary placement.
Paid Hours Account Code (required for subs and additional pay). If N/A, enter 00 Employees Permitted Substitutes	YES NO	e-Timesheet Paid Hours is any additional pay outside of the participants workday and contract time. Pay processed through FLPG and not submitted on timecard online. Activity Owner will confirm the PD hours to pay in the attendance record under "Credits"

All activities paying a substitute or e-Timesheet require an account code. Enter 00 if not applicable.

If employee is allowed a substitute the PD absence can be automatically created by selecting Yes. Indicate reason, responsibility and any additional information.



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STEM (Science, Technology, Engineering, Math) Requirement for Certificate Renewal					
Will the STEM activity:					
Have an impact on STEM experiences for students?	YES NO	This section is required for STEM activities.			
Provide examples or resources to use with students or with other educators?	YES NO	If answered YES to all three questions you can check STEM for the Credit Type above.			
Provide examples or resources about STEM- related career choices to use with students?	YES NO				
Criteria: Educator must participate in or demonstrate implementation of a STEM activity					
The learning or activity must demonstrate authentic integration of science, technology, engineering and math, incorporating at least 2 of the 4 STEM					
Building Restrictions					
Restrict this activity to the following buildings: Leave blank for all	Click the button below to select items Use restrictions as needed – either by building,				
Department Restrictions		department or grades (positions).			
Restrict this activity to the following departments: Leave blank for all Click the button below to select items Select Items					

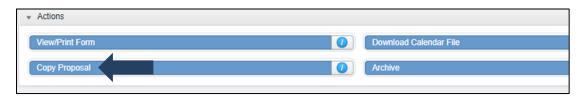
Once done, the system support specialist will send your course proposal for approval. You will receive an approval email with the course number

Hint: Save the proposal as a draft before submitting



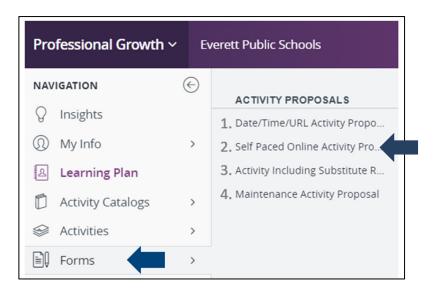
Later return to your Learning Plan > Manage > Copy



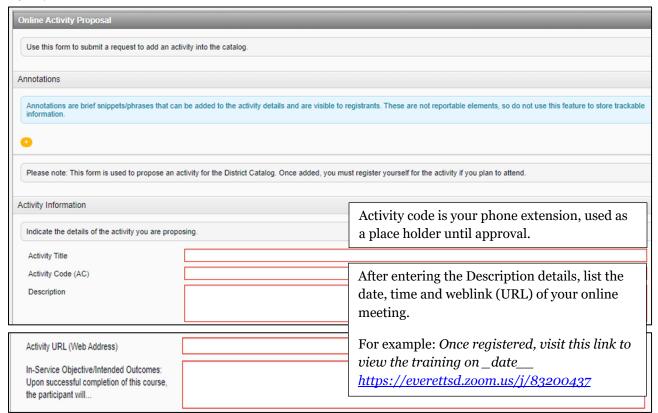


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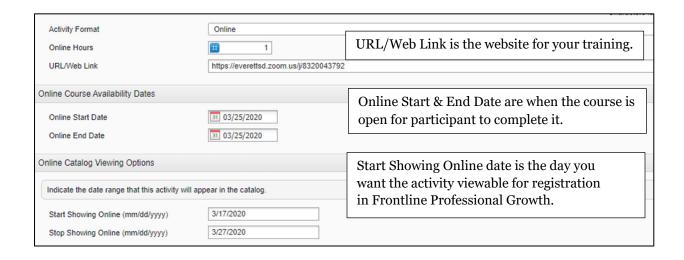
Submitting Self-Paced Online Activity Form



Create online meeting(s) in Zoom (example). Copy the web address before proposing it in Frontline Professional Growth. When completing all the required details on the activity proposal form you can refer to the instrructions on the previous pages, they will be the same as the Date/Time/URL Activity Form.



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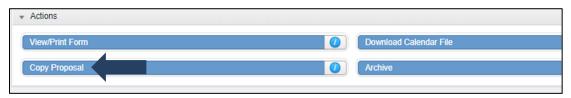
Once done, the system support specialist will send your course proposal for approval. You will receive an approval email with the course number.

Hint: Save the proposal as a draft while proposing.



Later return to your Learning Plan > Manage > Copy



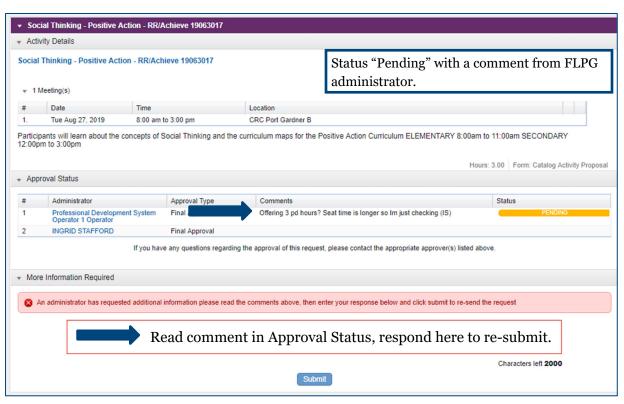


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More information requested from HR

Occasionally the activity proposal may require more information for approval. If this is the case, you can locate the proposal in your Learning Plan, sort by status and look for Final Approval – More Info

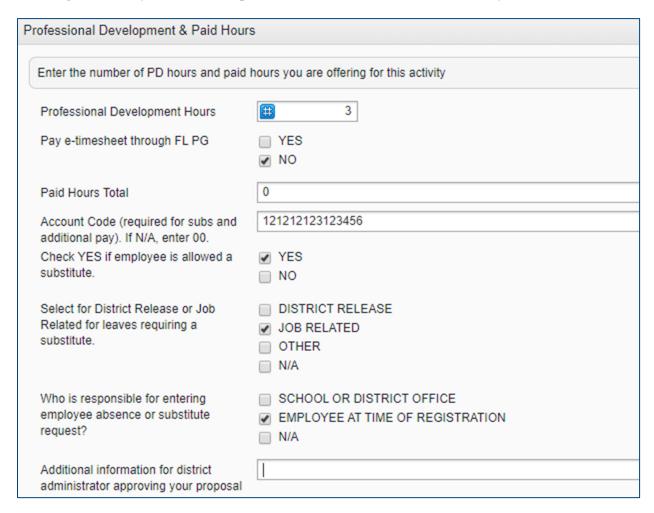




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Activity proposal for Substitute Coverage

If your activity requires an employee to report an absence for a substitute, the employee should initiate their own substitute request when they register for the course. Although this is not required, the budget authority can enter the pd absences or vacancies when necessary.



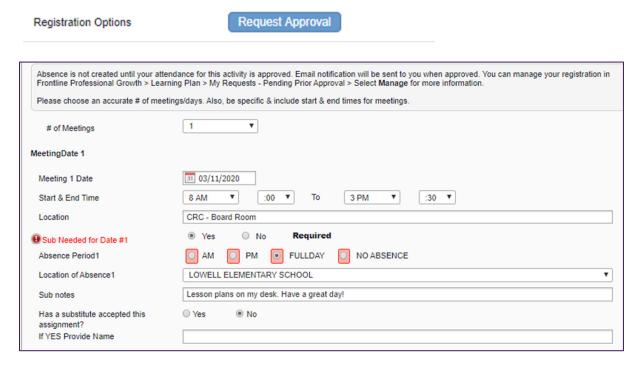
With this information from the course proposal HR admin can update the absence at the time it is initiated in Absence Management.

The activity owner or instructor inviting staff to attend may send this or a similar message to employees when inviting them to an activity. Feel free to edit as needed –

SAMPLE: Thank you for taking an interest in our upcoming class on (fill in the blank). You will request your substitute a little differently than how we have done it in the past. The absence will automatically be created as you register for the course. Please follow the instructions on the screen to provide absence and substitute needs. Prearranged subs must be confirmed before registering as you will have an opportunity to provide their name on the course registration form.

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Employee will request approval for absence and provide details.

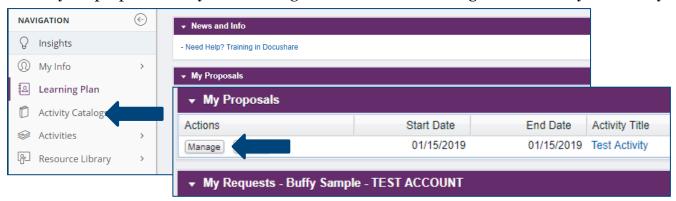


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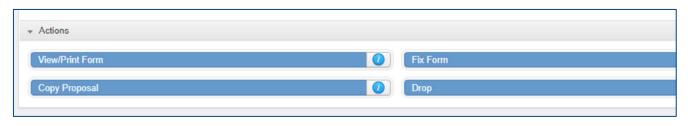
Fixing a Common Proposal Error

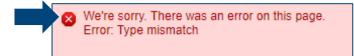
Activity Proposal Fixing Error: Type mismatch

Locate your proposal from your Learning Plan Tab > Select Manage to the left of your activity.

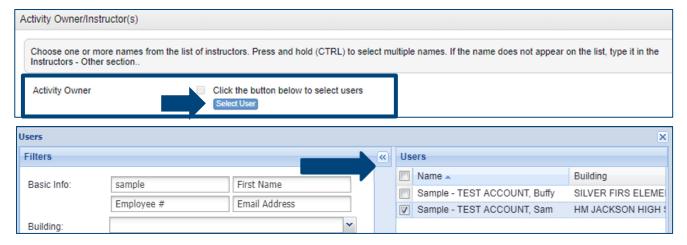


Select Fix Form





Adding the activity owner Select User > Add Selected (owner and instructors are not always the same person)



When accurately submitted, you will see the status as pending on your Learning Plan tab.

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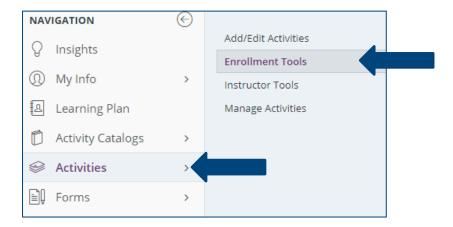
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Enrollment and Attendance

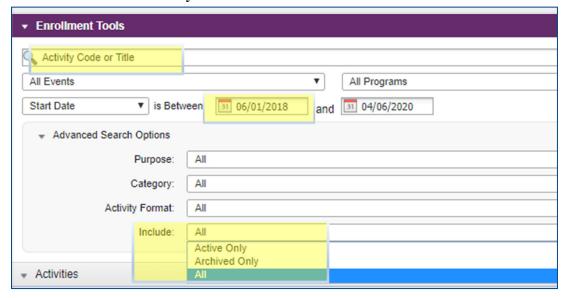
Enrollment and instructor tools

Use the navigation bar and go to Activities > Enrollment Tools. If your role is instructor only, you will choose Instructor Tools.

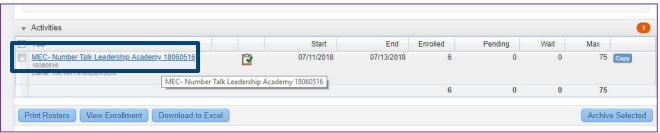


Sample of search to find active and archived activities

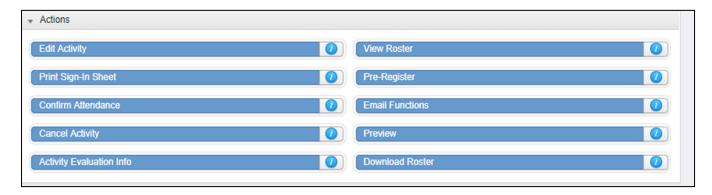
These criteria will usually find all activities.



Locate your activity, click on the title and select the Action desired



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If an activity is archived, changes CANNOT BE MADE in Professional Growth. To award any missed PD hours or pay, use a paper in-service credit form or paper timesheet. Forms can be found in Docushare.

Pre-register attendees

You can pre-register if the activity has not concluded or use Confirm Attendance to add attendees.



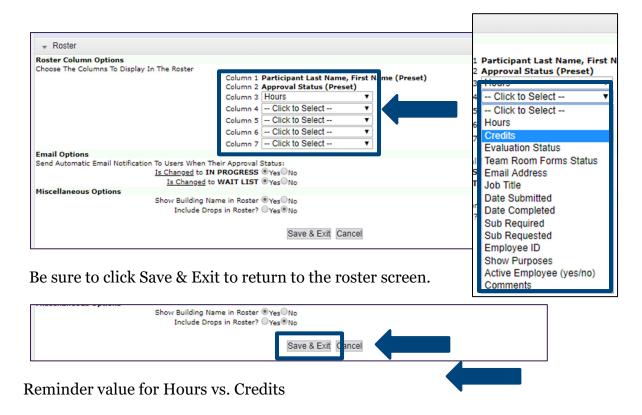
Update roster view

Select Change Settings at the bottom of the roster to choose the columns you need to display.



The Change Settings screen will allow you to add more data to the roster list. Please be sure that both **Hours** and **Credits** are selected as shown below.

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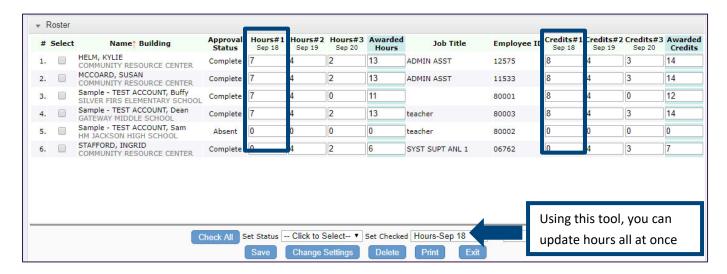


 \mathbf{H} ours = Professional development \mathbf{H} ours

Credits = Paid hours (Cash)

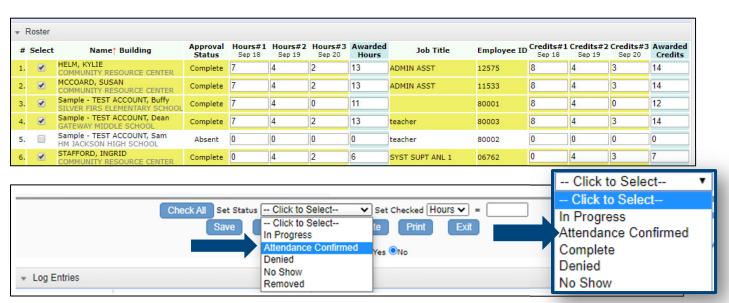
Attendance Protocol

Step 1: After each meeting date, verify that the hours and/or credits are correct. Put in correct hours if attended and "o" if absent.



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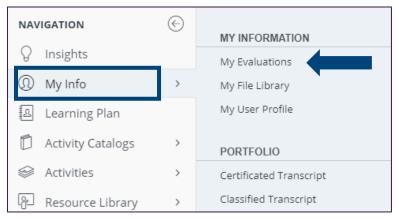
Step 2: After the last meeting, the owner will mark all who attended at least one meeting as Confirmed, or Complete depending on your permissions. Calculate and update the Awarded Hours/Credits.



If an activity is archived, changes CANNOT BE MADE in Professional Growth. To award any missed PD hours or pay, use a paper in-service credit form or paper timesheet. Forms can be found in Docushare.

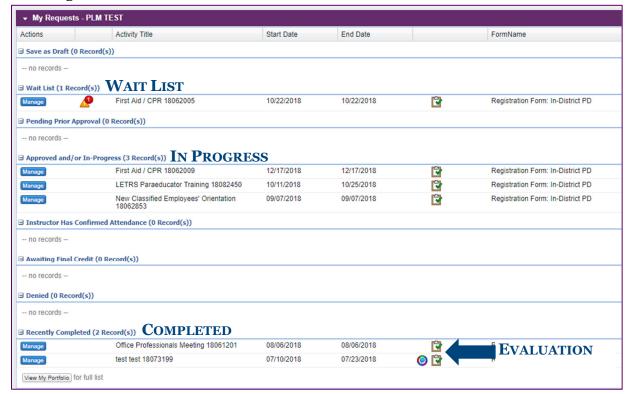
My Info

Navigate through assigned evaluations, transcripts, registrations, etc.



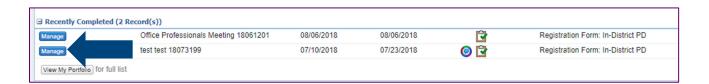
https://login.frontlineeducation.com/sso/everettsd

Learning Plan





Clip board icon indicates a course evaluation is required. Select Manage to open another menu and click on the Evaluation to complete.



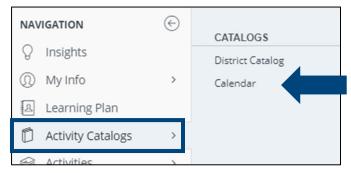
Manage completed activities and access evaluations



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Managing Your Registration

Search, sign up, or drop activities

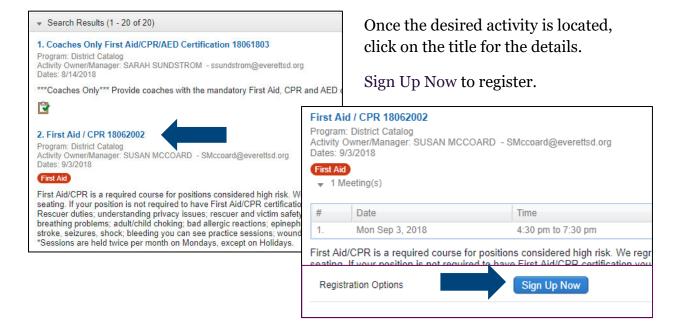


Using the left navigation pane, select Activity Catalog and search by District Catalog or Calendar.

Find an activity by searching a title, activity code, or date for more search options select Advance Search.

Use the Calendar view to find an activity. Search day, month, or list





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Glossary

Frontline – The vendor for HR software applications: Recruiting and Hiring, Absence Management, and Professional Learning Management and Growth Focused Evaluations (Professional Growth).

Activity – The professional development offering, formerly known as a course and session in ERO.

Activity Formats allows district admins to specify a list of activity formats that will be available for selection on each activity request form. This information is helpful when categorizing activities in reports. Districts and organizations typically use Activity Formats to include the following selections - Instructor taught, blended, book study, online learning, PLC, etc.

Activity Owner - An activity can have only ONE activity owner, and is treated the same as an instructor, with two additional features, can use the completed status when taking attendance and archive the activity once attendance has been taken.

Category – is the curriculum categories we use to identify the department activities.

Event – The Event is used to group a collection of activities that occur as part of one event (for example: New Staff Induction, In-service Day, etc.). When browsing the district catalog, teachers and staff will see the events listed and can click each event for easy access to that event's activities.

Insights Platform vs. Legacy – We have the Insights Platform with a side bar navigation to access system features (you will hear mention of the legacy version in some training videos).

Meetings – formerly known as the occurrence.

Program – District catalog or online content.

Purpose – As a staff member completes activities, the credits will be tracked against the selected purpose. The teacher or staff member can monitor their progress towards the purpose by examining their Portfolio, which lists all activities according to each purpose. Clock hours, classified instructional hours, CEU, STEM (multiple can be selected).

Restrictions – When you add an activity, you can use the sections below to filter:

- 1. **Building Restrictions** Click on the buildings that should only be able to see this activity.
- 2. **Department Restrictions** Click on the departments that should only be able to see this activity.
- 3. **Grades** Click on the grades that should only be able to see this activity.
- 4. **Groups** Click on the groups that should only be able to see this activity. If no groups are visible, you can create custom groups by going to Config Summary-->Groups.

Roles & user level

- 1. Config Admin PD approver, system operator
- 2. District Catalog Admin/Instructor—Principal, facilitator, director, office manager. All who propose an activity and will have complete access to enrollment tools.
- 3. Instructor Limited access in the instructor tab. And can only take attendance, but not award the hours and must mark Owner of activity to receive enrolment tools.
- 4. Learner All staff who register for an activity.

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Support Human Resources

Ingrid Stafford System Support Analyst Ext 4114 istafford@everettsd.org

Michelle Olson Administrative Assistant Ext 4127 molson2@everettsd.org

Frontline Support Resources

Locate and select the Frontline Support icon. This selection opens the Learning Center in a new browser tab where you can review help resources and learning materials.



Recommended Webinars

Webinars > <u>Catalog Administration</u>

Webinars > PLMS Instructor Orientation

Webinars > PLMS Learner Orientation

Professional Growth

EPS Professional Development System

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Frontline Professional Growth (FLPG): At a Glance and FAQ

Frontline Professional Growth software manages all our professional development learning activities from registration, evaluation, transcripts, workshop payroll, and more. This online system makes it easy to track the learning activities of your staff and self.

At A Glance

- Web address: https://login.frontlineeducation.com/sso/everettsd
- **PD** = Professional development
- Training guides and help documentation are available using this link to <u>Docushare</u>
 - Activity proposal
 - o Attendance
 - Pre-registration

Clock hours & OSPI

Everett Public Schools is approved by OSPI as an **in-service education** agency that can provide clock hours for professional development offerings

- OSPI requirements for sessions offering clock hours:
 - o Prior approval
 - o 1 hour minimum meeting time
 - o Agenda
 - o Objective, intended outcome, and Washington State standards listed
 - o Instructor resume
 - Course evaluation

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FAQs

General information

- What if someone missed registering in FLPG and wants clock hours?
 The clock hour request is claimed on the *Missed Registration Form*. To request the Inservice Registration form from HR and provide missed activity course code, title and date.
- 2. Do I need to print the sign in sheet from?

Yes. The sign in sheet includes important session details for recordkeeping and verifies PG registration.

3. Where do I send the original sign in sheet after class?

Use it to verify attendance then send to Human Resources with the session agenda.

- 4. Do we need an **agenda for every session?**
 - Yes. The agenda is an OSPI requirement if offering clock hours.
- 5. Do all **professional development offerings** need to be **in FLPG?**
 - Yes, if offering clock hours or additional pay.
- 6. When will FLPG email registrants?
 - FLPG will email registrants and instructor/managers for
 - a. Registrant: Reminder 3 day prior, session attendance, missed, dropped and no show
 - b. Manager: Approval of proposed course, cancelled course, registrant missing email addresses

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Course & Session proposal

- 1. What is a CHIP? Clock Hour Instructor Planning
- 2. When is an e-CHIP proposal required? e-CHIP proposal is required every time you offer clock hours for a session.
- 3. Can I **propose a session** that has **already occurred?** Not without Superintendent approval.
 - **a.** The state requires <u>prior</u> approval of any session offering clock hours
 - **b.** Sessions awarding any credit type are imported to BusinessPlus monthly for the employee's transcript
 - c. Sessions with an e-timesheet are imported to payroll consistent with the payroll calendar
 - **d.** Can I **add to the registrations or change attendance** details later? No. It's likely the session details have been exported to the employee's profile already and changes made will not be exported again, resulting in missed credits.
- 4. What is the **difference between the approval processes?**
 - **a.** <u>e-CHIP Clock Hour Instructor Planning</u>: Used for any session offering clock hours, goes through the CSDAC approval and requires at least 24 hours prior to first occurrence
 - **b.** <u>Classified Instructional Hours</u>: Any session offering classified instructional hours, typically for maintenance and office staff
 - **c.** The training guide says to use the **eTimesheet** option. Can I use a **paper timesheet**? There are very few circumstances that need a paper timesheet. Contact HR if you feel you will need to use one.

Credit types: Clock hour vs. classified instructional hours

- 1. What are the **different credit types** EPS offers? Clock hours, classified instructional hours, and continuing education unit (CEU)
- 2. Is there a difference between Clock Hours and Classified Instructional Hours? Yes,
- 3. Can classified **employees receive clock hours?** Yes. Clock hours are converted to classified instructional hours for classified employees.
- 4. Can **certificated employees receive classified instructional hours?** No. Certificated employees will have no use for classified instructional hours.
- 5. Why do **teachers & para educators use clock hours?** EEA and EAP members receive clock hours for certification and salary placement.

Attendance

- 1. Completion of attendance is required within 2 days of the meeting date and final occurrence no later than 2 days after session completion. (pg. 6-9)
- 2. What if a **registrant tells me they haven't received the evaluation** after a class? Session registration status has not been marked. The registration status triggers the evaluation and awards the PD hours.
- 3. What if I need to make a **change to attendance** after roll has been taken and the course has been archived? Contact Ingrid in HR first. We process payroll and credit files on a monthly basis. Adding registrants or changing attendance status after we process the file may cause missed pay and/or clock hours will applied incorrectly to the employee records.